TesNus

After-Sales Care & Quality Support

Thank you for choosing TesNus. Keep this guide with your order details so that help is easy to find when you need it.

30 DAYS **After-sales service**	**60 DAYS** **Contact for quality issues**

30 days of after-sales care

TesNus provides after-sales service for 30 calendar days from the date your product is delivered. Contact the seller linked to your Walmart order for assistance with your purchase or product.

Quality concerns within 60 days

If you experience a product quality problem, you may contact TesNus within 60 calendar days after delivery. Describe the concern and we will review it with you and work toward an appropriate resolution under the applicable order policies.

Reach the right support team

Open your Walmart purchase history, select the order and use Contact Seller. Include the order number and a short description; photos or a brief video may help explain the problem.

Policies and consumer rights

Returns and refunds follow the applicable Walmart order policies. This support policy does not reduce any rights or remedies available under law or any additional warranty that applies to your product.